

HOPPE MULTIPOINT HARDWARE REPLACEMENT QUESTIONNAIRE



Customer Name: _____

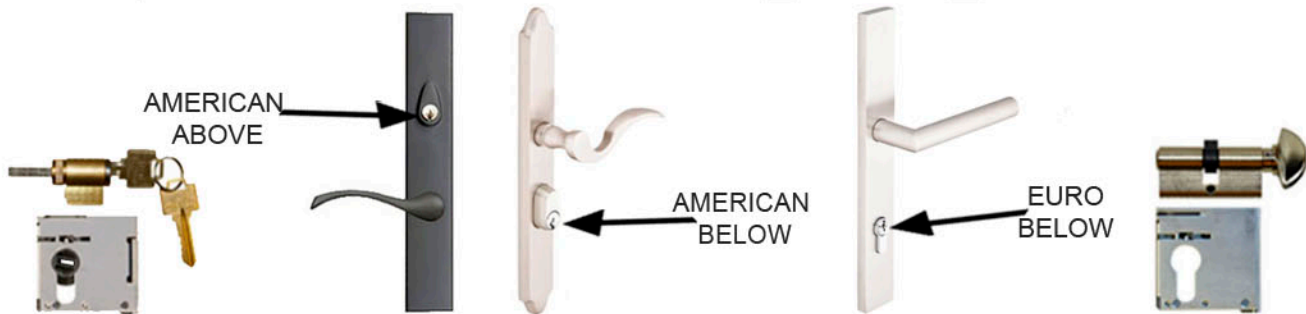
Phone #: _____

Email: _____

1. Is there a logo on the metal faceplate on the edge of the door between the latch and deadbolt?

- ☐ HOPPE 
☐ FERCO/GU 
☐ FUHR 
☐ ASHLAND 
☐ AMESBURY 
☐ OTHER: _____

2. Is the Key or Thumbturn below or above the handle? ☐ BELOW ☐ ABOVE



3. Type of door? ☐ SINGLE ☐ PAIR (DOUBLE DOORS)

a. If pair, which panel has the problem? ☐ ACTIVE ☐ PASSIVE (SECONDARY PANEL)
answer #5, #6, #7, #8 and #10 (page 2)

4. Is this a manual or automatic door gear system? ☐ MANUAL ☐ AUTOMATIC

Manual Definition: You need to first Lift lever to engage locking points then turn thumbturn to extend deadbolt

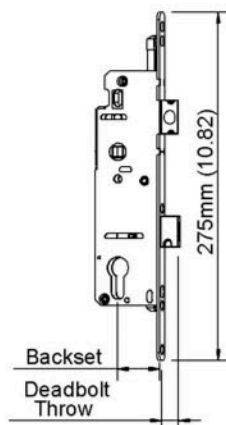
Automatic Definition: Once door is closed locking points automatically engage, turn thumbturn to extend deadbolt

Select type of locking point system:

- ☐ **Single point** (picture below) (latch and deadbolt only) mortise lock.
☐ **3-point** locking system (Refer to **Page 2** and answer questions 5 through 12)
☐ **5-point** locking system (Refer to **Page 3** and answer questions 14 through 21)

Single Point

*cannot be used to
replace multipoint lock



Backset:

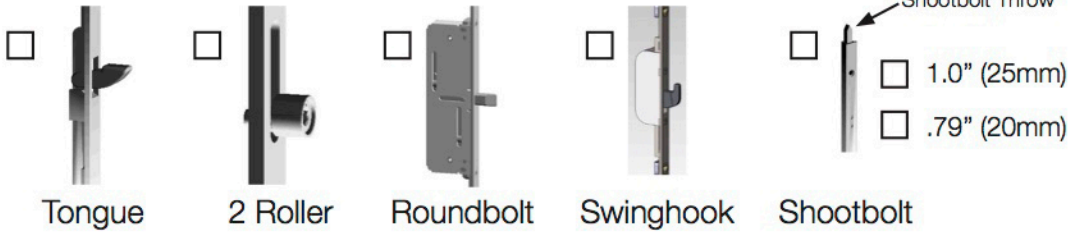
- ☐ 1 3/8" (35mm) ☐ 1 3/4" (45mm)
☐ 2 3/8" (60mm) ☐ 2 3/4" (70mm)

Dead bolt throw:

- ☐ 5/8" ☐ 1"

3 Point Locking System

5. Select locking type



6. Handle Height: ☐ 35" ☐ 36" ☐ 37" ☐ 39" ☐ Other _____

7. Faceplate Width:

- ☐ 5/8" (16mm) ☐ 3/4" (20mm)
- Color:
☐ HOPPE (Silver Looking) ☐ FUHR (Yellow Brass Looking)
- Type:
☐ Square Corner End ☐ Radius Corner End



8. Backset:

Backset: To determine, measure from the center of the cylinder hole to the edge of door metal strip. (see picture to the right #8)

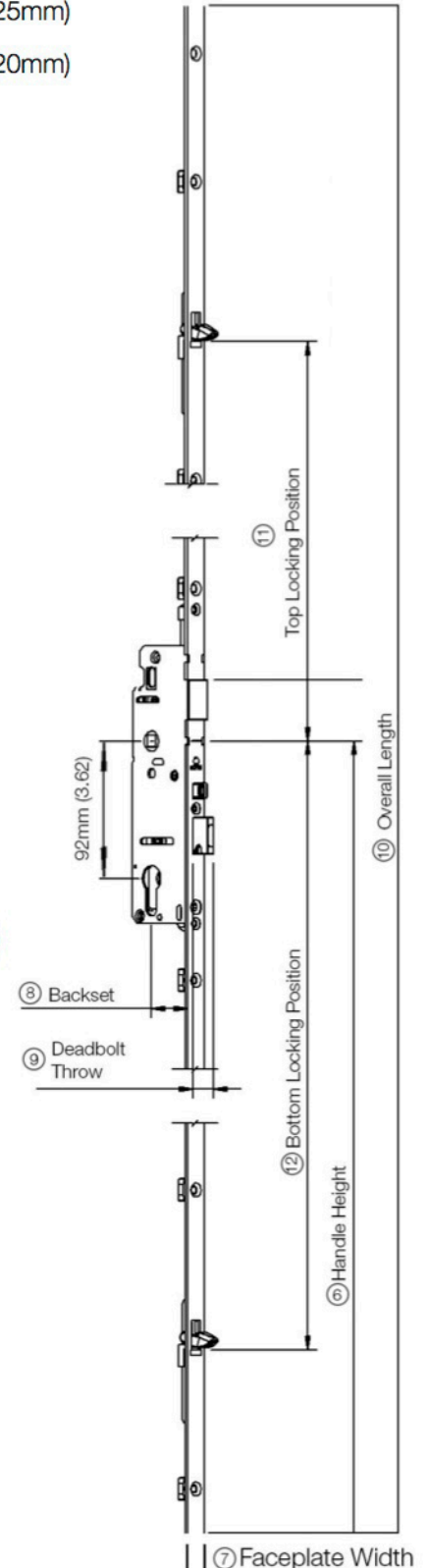
- ☐ 1 3/8" (35mm) ☐ 1 3/4" (45mm) ☐ 2 3/8" (60mm) ☐ 2 3/4" (70mm)

9. Dead bolt throw: ☐ 5/8" ☐ 1" ☐ N/A

10. Overall Door Panel Height: _____

11. Top locking Position: _____ (excludes shootbolt)

12. Bottom Locking Position: _____ (excludes shootbolt)



5 Point Locking System

14. Select locking type

☐


Tongue
Shootbolt

☐


Roller
Shootbolt

☐


Roundbolt
Shootbolt

☐


Swinghook
Shootbolt

☐


4 Roller

15. Handle Height: ☐ 36"

☐ Other _____

16. Faceplate Width:

☐ 5/8" (16mm)

☐ 3/4" (20mm)

Color:

☐ HOPPE (Silver Looking)

☐ FUHR (Yellow Brass Looking)

Type:

☐ Square Corner End

☐ Radius Corner End



17. Backset:

Backset To determine, measure from the center of the cylinder hole to the edge of door metal strip. (see picture to the right #17)

☐ 1 3/8" (35mm) ☐ 1 3/4" (45mm) ☐ 2 3/8" (60mm) ☐ 2 3/4" (70mm)

18. Dead bolt throw: ☐ 5/8" ☐ 1" ☐ N/A

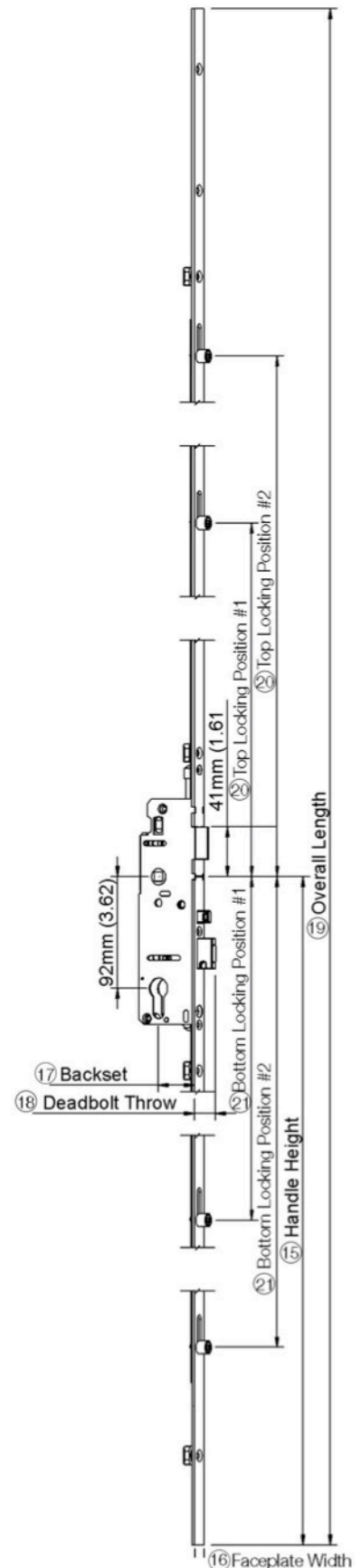
19. Overall Door Panel Height: _____

20. Top locking Position: 1st location _____

2nd location _____ (If applicable)

21. Bottom Locking Position: 1st location _____

2nd location _____ (If applicable)



Example of Locking Systems

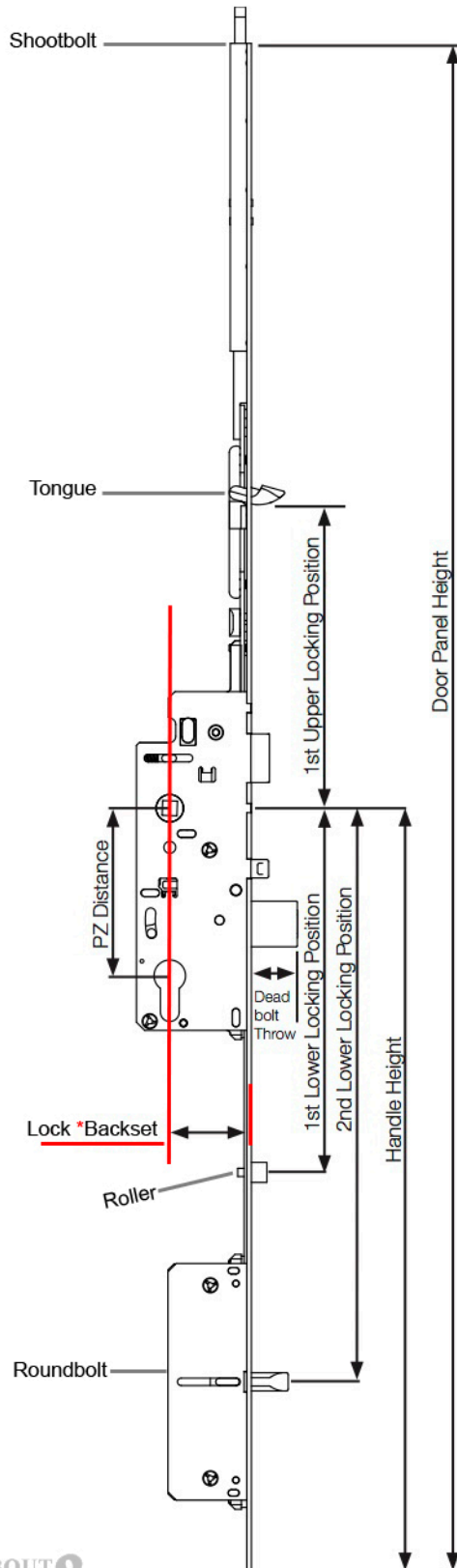
Manual 5 Point

Automatic 3 Point

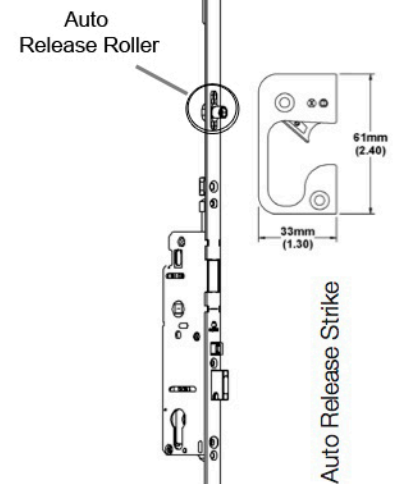
Tongue/Shootbolt System

Tongue System

Example #1



*Backset is the distance from the front of the faceplate to the center of the key cylinder.



Note:

All options are shown for the sake of terminology. The gear system you have will NOT contain all of the components as shown in the diagram below.

TERMINOLOGY:

1. Top Shootbolt
2. Bottom Shootbolt
3. Deadbolt
4. Mishandling Device
5. Latch Bolt
6. Cylinder Hole
7. Handle Hole
8. Lockcase
9. Drive Rail
10. Faceplate
11. Screw Support
12. Tongue
13. Roller
14. Auto-Release Roller
15. Top Extension Phillips Machine Screw
16. Roundbolt
17. Swing Hook

